

If you require **URGENT** or **EMERGENCY** medical attention, contact or go to the following:

**Emergency Department**  
Shoalhaven District Hospital  
Scenic Drive, Nowra  
phone: 4421 3111

or

**Phone for an ambulance**  
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*Stay calm and clearly give the operator directions and details. Stay on the line until the operator tells you that you can hang up.*

### COVID-19 VACCINE

*We are an approved vaccination provider for the COVID-19 vaccine. Our health professionals have all completed the mandatory training to ensure that our patients will receive the best standard of care. Call reception to book your appointment.*

### Services available at our Medical Practice

- 📍 Consultations
- 📍 Health Checks
- 📍 Chronic Condition Care Plans
- 📍 Immunisations - *Including Covid-19*
- 📍 Women's Health
- 📍 Men's Health
- 📍 Chronic Care Coordination (Itc)
- 📍 Blood Tests
- 📍 Eye Tests
- 📍 Hearing Tests
- 📍 Podiatrist
- 📍 Diabetic Educator
- 📍 Transport

### Contact us

- ☎️ (02) 4448 0200
- 📱 1800 215 099
- 📠 (02) 4428 6601
- @ [reception@southcoastams.org.au](mailto:reception@southcoastams.org.au)
- 🌐 [www.southcoastams.org.au](http://www.southcoastams.org.au)
- 📍 Jane Ardler Centre  
51 – 53 Berry St, Nowra

## Health Services



“WALKING WITH YOU  
ON YOUR HEALTH CARE JOURNEY”

South Coast  
Medical Service  
Aboriginal Corporation





## Clinic locations & opening times



### Jane Ardler Centre

51-53 Berry St

Nowra, NSW 2541

**Mon - Thurs: 8.30am - 6.30pm**

**Fri: 8.30am - 5:00pm**



### Jerrinja Clinic

Orson Parade,

Orient Point, NSW 2540

**Wednesdays & Fridays:**

**9:30am - 4:00pm**

**Women's Health Circle**

**One Friday per month: 9.00am - 12.30pm**

*All clinics are closed on weekends and public holidays. Clinic hours may change from time to time. Please call reception for availability of appointments: 1800 215 099.*



*Our clinics are smoke free.*

## Appointment bookings

We aim to see all patients in a timely manner and with the Doctor of your choice.

If your health needs are complex, please remember to request a longer consultation when making your appointment.

## Results

Please make an appointment with the Doctor to receive your results. Due to confidentiality reasons, we cannot give results over the phone.

## Accreditation



Our general practice is accredited with the Australian General Practice Accreditation Limited (AGPAL).

*We are a bulk billing service, however if the Doctor or Dentist refers you to another service, fees may apply.*

## How we manage your personal health information

We collect information so we can provide high quality holistic healthcare to our communities. We will ask you to provide us with your full medical history, so we can properly assess, diagnose, treat and assist you through your health journey. We treat the security and safety of your personal data seriously.

Please refer to our website for our Communication Policy, Privacy Policy, and our Privacy and Consent Statement.

## We value your feedback

Submit any complaints or feedback by filling out our forms available at reception, and depositing them in the secured box provided.

Alternately, you can fill in the online form on our website. All complaints are kept confidential. Please see our website for our Complaints Policy.

## HealthCare Complaints Commission

Level 12, 323 Castlereagh Street  
Sydney NSW 2000

p: 1800 043 159 e: [hccc@hccc.nsw.gov.au](mailto:hccc@hccc.nsw.gov.au)

