

What is emergency care?

Emergencies are:

- ⦿ **Accidents** resulting in fractured, displacement, or teeth out of socket
- ⦿ **Abscess** and other facial swelling resulting from an acute infection
- ⦿ **Dental pain** caused by acute infection of teeth or gums; unrelieved by analgesic

If you are in pain, please phone the clinic. We will assess your condition and aim to book an appointment for you as soon as possible.

We invite you to discuss your dental condition with our skilled dental team.

Services available at our dental clinic:

- ⦿ Basic emergency: pain, accidents and abscess
- ⦿ Restorative, interceptive, minor surgical and preventative care including mouth guards
- ⦿ Denture/Prosthetic services

Dental clinic opening hours

Mon - Thurs: 8.30am - 6.30pm

Friday: 8.30am - 5:00pm

All clinics are closed on weekends and public holidays. Clinic times are subject to change, please call reception to make an appointment.

Contact us

- ☎ (02) 4448 0200
- ☎ 1800 215 099
- ☎ (02) 4428 6601
- @ reception@southcoastams.org.au
- 🌐 www.southcoastams.org.au
- 📍 Jane Ardler Centre
51 - 53 Berry St, Nowra



Our clinics are smoke free.

Dental Services



"WALKING WITH YOU
ON YOUR HEALTH CARE JOURNEY"

South Coast
Medical Service
Aboriginal Corporation





Our dental service

Our dental service is provided by the dental clinic and is prioritised by the dentist on the basis of the community needs, emergencies are always first. Treatment for pain, injury, abscess and swelling are given priority at all times.

Routine treatments include:

- ☉ Check ups
- ☉ Fillings
- ☉ Extractions

Please bring with you:

- ☉ Current Medicare Card
- ☉ Health Care Card
- ☉ Pensioner Concession Card
- ☉ List of your current medications and your Patient Health Summary from your Doctor (*if you are not a current patient at our clinic*)

Our dental partnership with you

Our focus is on:

- ☉ Prevention
- ☉ Intervention
- ☉ Dental and oral health promotion

We **cannot** provide the following services:

- ☉ Crowns-Porcelain
- ☉ Bridges
- ☉ Cosmetic Dentistry
- ☉ Root filling in the posterior teeth (premolars/ molars)
- ☉ Implant Prosthetics
- ☉ Teeth cleaning for cosmetic reasons

Our Dentist will work with you to establish an appropriate care plan, based on your needs.

Accreditation



Our dental practice is National Safety and Quality Health Standards accredited.

How we manage your personal health information

We collect information so we can provide high quality holistic healthcare to our communities. We will ask you to provide us with your full medical history, so we can properly assess, diagnose, treat and assist you through your health journey. We treat the security and safety of your personal data seriously.

Please refer to our website for our Communication Policy, Privacy Policy, and our Privacy and Consent Statement.

We value your feedback

Submit any complaints or feedback by filling out our forms available at reception, and depositing them in the secured box provided.

Alternately, you can fill in the online form on our website. All complaints are kept confidential. Please see our website for our Complaints Policy.

HealthCare Complaints Commission

Level 12, 323 Castlereagh Street
Sydney NSW 2000

p: 1800 043 159 e: hccc@hccc.nsw.gov.au

